

Faces Of Community Management

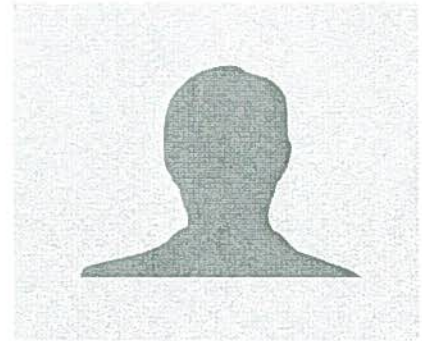
The Basics:

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name/twitter handle

Community Manager - Thomson Reuters

job title/company Tax & Accounting



Community Management & Me

Did you mean to be a community manager?
Why/why not?

Yes. I love using technology to connect with people across the globe. I think a lot of issues can be resolved by talking more openly.

Finish this sentence: if I wasn't a community manager, I would be...

the owner of a small book store with mostly used books, caxhes, and a couple of cats.

What habit do you have that helps you be a successful Community Manager?

Listening. Breaking down complicated issues into easy to digest pieces helps too.

What's your favorite meal?

Tough call. Either my Mom's pot roast or my chicken & dumplings. I like comfort food!

What piece of advice most profoundly impacted your career??

Don't assume. It's so easy to think we know a person's motivation but we so rarely do. I ask a lot of questions!

What's your superpower?

Making people feel comfortable. I'm easy to talk to and trustworthy.

