CONNECT 2023 // AGENDA

Community Technology Summit
Wednesday, October 4, 2023

The Forum // Main Stage

Time	Session
9:00AM	**Registration // Breakfast**
10:00AM	**Welcome Session** *Jim Storer, The Community Roundtable*
10:15AM	**Keynote:** *Richard Millington, Feverbee*
11:00AM	**Community Case Studies from Analog Devices, Inc. and PTC**
12:00PM	**Networking // Lunch**
1:15PM	**Panel: Building an Engaged Customer Ecosystem**
2:00PM	**Break // Networking**
2:30PM	**Case Studies from AARP and Jazz Pharmaceuticals**
3:00PM	**Break // Networking**
3:45PM	**Panel: Secrets of a Successful Platform Launch (or Migration)**
4:15PM	**Community & AI** *Hans Scharler & Chen Lin, MathWorks*
5:00PM	**Closing Remarks and Questions**
5:15PM	**Reception and Networking**
7:00PM	**Optional Partner Dinners**

The Hub // Demo Stage

Bye Bye Keyword Search: An Integrated AI Solution for Your Community
Social Edge Consulting

Create Engaging CX with Verint Community
Verint

Bi-directional content syndication with SmartConX
iTalent Digital

Optimize Your Community Strategy: Unleash the Power of the Next-Generation Community
Khoros

The Community Technology Summit is a full-day learning experience, connecting community practitioners and partners, including platform providers, systems integrators, and consultants.

Learn from community technology experts at:

Khoros

iTalent DIGITAL

higher logic

social edge CONSULTING

VERINT

THE COMMUNITY ROUNDTABLE

Co-Located // One-Day Only

DATA-DRIVEN
COMMUNITY MANAGEMENT
A LIVE WORKSHOP WITH RICHARD MILLINGTON

1pm - 5pm ET