Learning // Sharing // Collaborating

CONNECT 2023 // AGENDA



The Forum // Main Stage

- 9:00AM Registration // Breakfast
- **10:00AM** Welcome Session Jim Storer, The Community Roundtable
- 10:15AM Keynote: Richard Millington, Feverbee
- **11:00AM** Community Case Studies from Analog Devices, Inc. and PTC
- 12:00PM Networking // Lunch
- **Panel: Building an Engaged Customer Ecosystem**
- 2:00PM Break // Networking
- 2:30PM Case Studies from AARP and Jazz Pharmaceuticals
- 3:00PM Break // Networking
- 3:45PM Panel: Secrets of a Successful Platform Launch (or Migration)
- 4:15PM Community & Al <u>Hans Scharler</u> & Chen Lin, MathWorks
- 5:00PM Closing Remarks and Questions
- 5:15PM Reception and Networking
- 7:00PM Optional Partner Dinners

Learn from community technology experts at:











Community Technology Summit

Wednesday, October 4, 2023

The Hub // Demo Stage

Bye Bye Keyword Search: An Integrated Al Solution for Your Community Social Edge Consulting

> Create Engaging CX with Verint Community Verint

Bi-directional content syndication with SmartConX iTalent Digital

Optimize Your Community Strategy: Unleash the Power of the Next-Generation Community Khoros

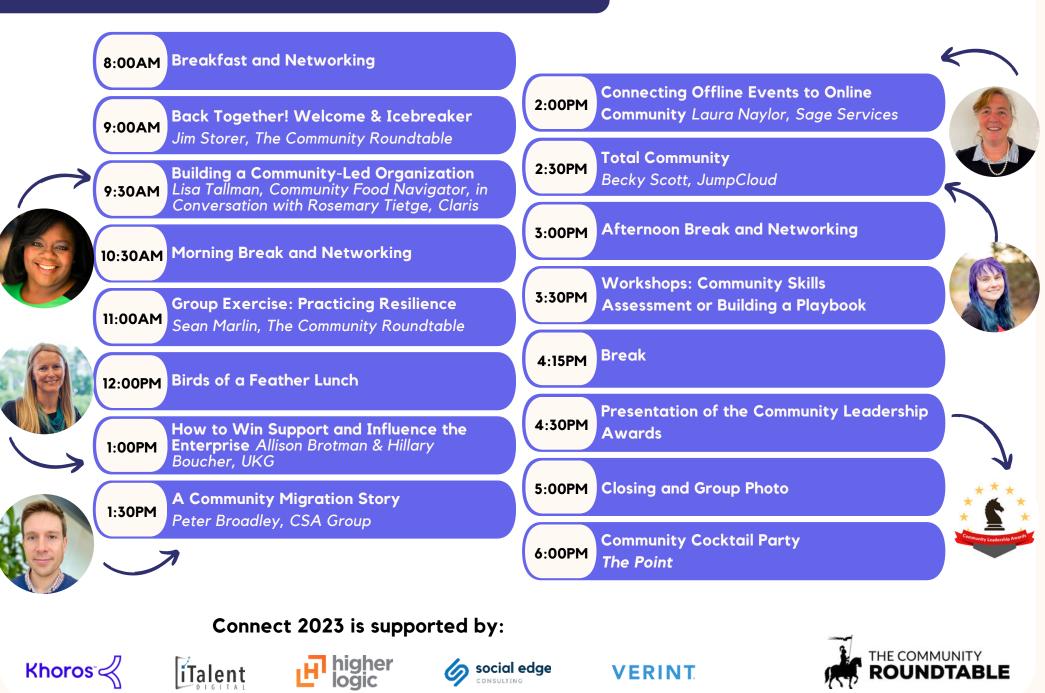
The Community Technology Summit is a full-day learning experience, connecting community practitioners and partners, including platform providers, systems integrators, and consultants.



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Thursday, October 5, 2023



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Friday, October 6, 2023

